## Amendments to the Claims

This listing of claims will replace all prior versions, and listings, of claims in the application.

## Listing of Claims:

## 1-60 (Canceled).

61. (New) A method for generating a virtual representation of a device using a template document comprising: retrieving a template document comprising a layout specifying an arrangement of display components; retrieving at least one of the display components for the device;

inserting the at least one display component into the template document; and

generating the virtual representation using the template document containing the at least one display component.

- 62. (New) The method of claim 61 wherein the template document is retrieved from a remote database.
- 63. (New) The method of claim 61 wherein the template document is retrieved from the device.
- 64. (New) The method of claim 61 further comprising selecting the template document from a plurality of template documents.

- 65. (New) The method of claim 64 wherein the template document is selected based on display language, remote user access device type, or time of day.
- 66. (New) The method of claim 61 wherein the at least one display component corresponds to a component on the device.
- 67. (New) The method of claim 61 wherein the at least one display component does not correspond to a component on the device.
- 68. (New) A system for generating a virtual representation of a device using a template document comprising:

  means for retrieving a template document comprising a layout specifying an arrangement of display components;

means for retrieving at least one of the display components for the device;

means for inserting the at least one display component into the template document; and

means for generating the virtual representation using the template document containing the at least one display component.

69. (New) The system of claim 68 wherein the template document is retrieved from a remote database.

- 70. (New) The system of claim 68 wherein the template document is retrieved from the device.
- 71. (New) The system of claim 68 further comprising means for selecting the template document from a plurality of template documents.
- 72. (New) The system of claim 71 wherein the template document is selected based on display language, remote user access device type, or time of day.
- 73. (New) The system of claim 68 wherein the at least one display component corresponds to a component on the device.
- 74. (New) The system of claim 68 wherein the at least one display component does not correspond to a component on the device.
- 75. (New) A virtual representation of a device comprising:
  - a processor programmed to:

retrieve a template document comprising a layout specifying an arrangement of display components;

retrieve at least one of the display components for the device;

insert the at least one display component into the template document; and

generate the virtual representation using the template document containing the at least one display component.

- 76. (New) The virtual representation of claim 75 wherein the template document is retrieved from a remote database.
- 77. (New) The virtual representation of claim 75 wherein the template document is retrieved from the device.
- 78. (New) The virtual representation of claim 75 wherein the processor is further programmed to select the template document from a plurality of template documents.
- 79. (New) The virtual representation of claim 78 wherein the template document is selected based on display language, remote user access device type, or time of day.
- 80. (New) The virtual representation of claim 75 wherein the at least one display component corresponds to a component on the device.
- 81. (New) The virtual representation of claim 75 wherein the at least one display component does not correspond to a component on the device.